

XJ GROUP USA [RMA DEPT.]

14317 E. Don Julian Rd.
City of Industry, CA 91746
Tel: 626-363-0490
Fax: 626-363-0494
E-mail: support@weighmax.com

RMA#	
Authorized by	

Return Merchandise Authorization Form

Please complete this form as clearly as possible:

Name: _____ Phone Number: _____ Fax Number: _____

Address: _____ City: _____ State: _____ Zip: _____

Return for Replacement **Return for Credit**

Item #:	Item Description	Qty	Invoice #	Serial #	Reason(s) of return

Please fax us this RMA form along with original receipt or invoice to: 1-626-363-0494 or E-mail: support@weighmax.com

The RMA number is valid for only 30 days from the date issued. A new RMA number is required if period exceeds 30 days. The RMA number is valid only for items originally listed in the request forms. Any physical damaged or re-work done to the product or defacing labels on products voids warranty. Please be sure to include all accessories in its original condition packaging. Any items returned for credit and sent incomplete or defaced will not be given credit. All credits are given on current prices. Credit will normally apply to your NEXT purchase. Please print RMA number legibly on top of the package, and enclosed copy of this RMA sheet with the return package. New items return is subjected to a 15% restocking fee.

All returned package without RMA number will not be accepted.

I UNDERSTOOD AND AGREE WITH THE TERMS & CONDITIONS ABOVE, PLEASE SIGN BELOW:

Signature: _____ **Date:** _____